

## **SkyWay Aerial Photography: Terms & Conditions**

**Effective Date:** 11th February 2025

Welcome to SkyWay Aerial Photography! These Terms and Conditions (the "Agreement") govern your use of our aerial photography and videography services ("Services"). By engaging SkyWay's Services, you ("the Client") agree to these terms. A copy will be provided for your review before any work commences.

### **Payment Details**

A 25% non-refundable deposit secures your booking. The remaining balance is payable upon completion of the work. A detailed quote outlining all costs will be provided beforehand.

### **Travel Considerations**

Travel within a 20-mile radius of our base location is included in the quoted price. For distances beyond this, we're happy to discuss arrangements. An additional charge of £0.45 per mile will apply for each mile exceeding the initial 20-mile radius.

### **Rescheduling & Cancellations**

- **Weather:** Unfavourable weather (rain, snow, high winds, etc.) may impact safe drone operation. We'll make every effort to reschedule at a mutually agreeable time. The 25% deposit will be transferred to the new date. For time-sensitive events (e.g., weddings) where rescheduling isn't feasible, 15% of the deposit will be refunded.
- **Client Cancellation/No-Show:** Client cancellations or no-shows are non-refundable.
- **Travel Disruptions:** Disruptions affecting our travel will be handled according to the same terms as weather-related postponements.
- **SkyWay Cancellation:** Should SkyWay cancel for any reason, and the Client chooses not to reschedule, the deposit will be refunded in full.

### **Client Responsibilities (PPE)**

If specific Personal Protective Equipment (PPE) is required at the location, SkyWay will provide high-visibility vests, safety shoes, safety glasses, hard hat & hearing protection as needed. If any further PPE is required, the Client is responsible for providing it in good, usable condition. Please also share any relevant site-specific risk assessments for our drone operators prior to our arrival.

## Artistic License & Guarantees

While we strive to fulfil your vision, we cannot guarantee specific shots. Our operators exercise artistic discretion in capturing photos and videos. SkyWay reserves the right to decline capturing certain images or footage at our discretion.

## General Information

- **Terms Updates:** SkyWay may update these Terms and Conditions. You will be notified of any changes in writing.
- **Governing Law:** This Agreement is governed by the laws of England and Wales.
- **Liability:** SkyWay's liability for any claim related to our Services is limited to the total amount paid by the Client for the specific service in question.

## Copyright & Usage

- **Ownership:** Unless a separate agreement specifies a footage buyout, SkyWay retains copyright to all captured content.
- **Usage Rights:** SkyWay retains full usage rights to the material, but we won't sell it or allow third-party use without your consent.
- **Promotional Use:** SkyWay may use footage and content for internal promotional purposes (website, social media, marketing materials, etc.).